

Alin Florin Popescu

Senior System Administrator

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Personal Information

Nationality Romanian

Gender Male

Professional Summary

Experienced Senior System Administrator at Deloitte with a strong background in managing and leading IT support services across cloud and on-premises environments. I specialize in infrastructure optimization, cost reduction strategies, and implementing best practices to enhance service delivery and operational efficiency.

Work Experience

06/2024 – **Senior System Administrator, Deloitte, Milan, Italy**

Present Company site: <https://www.deloitte.com/>

Following my promotion, responsibilities included:

- Led IT infrastructure initiatives, mentored team members and conducted technical interviews.
- Engaged clients and stakeholders; produced operational reports and coordinated contract-related meetings.
- Performed cloud cost analysis and optimizations (up to 20% savings).
- Scheduled and implemented Azure resources rehosting/replatforming and migration with ATADData.
- Managed hybrid infrastructures and cloud only environments (Azure, AWS, GCP).
- Managed IaC (Terraform) and CI/CD pipelines with Git operations.
- Created automation scripts for repetitive actions (PowerShell, Bash) like daily check activities.
- Documented IT infrastructure, processes, and procedures.

03/2022 – **System Administrator, Deloitte, Milan, Italy**

06/2024 Company site: <https://www.deloitte.com/>

Managed and maintained the infrastructure of Deloitte Italy and client companies. Key responsibilities included:

- Resolved incidents, implemented changes, and completed tasks within SLA guidelines.
- IT infrastructure monitoring on Cloud and On-Prem with Zabbix.
- Performed cloud cost analysis and proposed optimizations to clients.
- Designed, implemented, and managed a multi-platform virtualized infrastructure.
- Managed domain services, including Active Directory, DNS, DHCP, GPO, shared folders, and patching.
- Administered and secured Citrix Cloud environments.
- Documented IT infrastructure, processes, and procedures.
- Contributed to infrastructure automation using scripting (PowerShell, Bash).

02/2019 – **ICT System Administrator, E.TEREA, Milan, Italy**

02/2020 Company site: <https://www.terea.it/>

Provided help desk and systems support to client companies and their employees. Key responsibilities included:

- Resolved incidents, implemented changes, and completed tasks within SLA guidelines.
- Installed monitoring tools (Zabbix, Nagios, GLPI) on Cloud and On-Prem.
- Created, managed, and configured virtual machines (Windows and Linux) in various environments.
- Installed and configured VEEAM for backup/restore.
- Managed user permissions, GPO, and email systems.
- Installed and managed Sophos Enterprise Antivirus.
- Documented IT infrastructure, processes, and procedures.

10/2016 – **Freelancer**, *Beckman Coulter SRL*, Cassina de' Pecchi, Italy

02/2019 Company site: <https://www.beckmancoulter.com/>

Provided IT assistance to Beckman Coulter's Italian office in collaboration with the IT Manager and corporate teams. Key responsibilities included:

- Incident, change, and task resolution at second and third levels with adherence to SLAs, ensuring timely resolution and customer satisfaction.
- Managed local servers, network, and security in collaboration with level 2 support in other countries, demonstrating strong coordination and problem-solving skills in a multinational environment.
- Oversaw user permissions, groups, and GPO management, showcasing detailed knowledge of user access control and security policies.
- Handled computer, VoIP, and mobile device inventory, configuration, and provided basic user training, maintaining comprehensive documentation and user support.
- Managed Veeam backup and restore processes, ensuring data integrity and disaster recovery preparedness.
- Led change management initiatives for IT upgrades, including user communication, training, and post-implementation support to ensure smooth transitions.

Certifications

12/2023 **ITIL 4 Foundation IT Service Management Certification**, *Axelos*, [Certification Link](#)

12/2023 **OpenSM Foundation**, *APMG International*, [Certification Link](#)

12/2023 **Google Project Management: Professional Certificate**, *Coursera*, [Certification Link](#)

09/2023 **Microsoft Certified: Security, Compliance, and Identity Fundamentals**, *Microsoft*, [Certification Link](#)

06/2023 **Microsoft Certified: Azure Fundamentals**, *Microsoft*, [Certification Link](#)

Languages

Italian Native

Romanian Native

English Fluent

Education

08/2011 – **Diploma in Computer Science and Telecommunications**, *I.T.I.S. Guglielmo Marconi*, Gorgonzola, Italy

07/2016 <https://www.marconigorgonzola.edu.it>